

TOM REGER

5267 University Way NE #225 • Seattle, Washington 98105 • tomreger@narywire.com • 206-898-7830 •

INFORMATION TECHNOLOGY SPECIALIST

Solutions-oriented IT Specialist successful in supporting a broad range of workgroup/small businesses.

- ♦ Successful in leveraging existing IT infrastructure and new technologies to provide customers with value in their IT investments.
- ♦ Hands-on experience leading all stages of network and system development efforts, including requirements definition, design, architecture, testing, and support.
- ♦ Adept at developing effective security policies and procedures, project documentation, and technical/business specifications.

CORE COMPETENCIES: Wired and Wireless Network Security; Workstation and Server Support, Business Impact Analysis; Data Integrity/Recovery; Disaster Recovery Planning; Risk Assessment; Cost Benefits Analysis

* **Platforms:** Microsoft Windows® operating systems from 95 through XP, Server 2000, Server 2003

* **Networking:** TCP/IP, Ethernet, Wireless- 802.11 a/b/g.

PROFESSIONAL EXPERIENCE

NARYWIRE Ltd.

2003 – Present

Technical Representative

Providing IT support for businesses with less than 40 computers. Evaluating my customer's business activities, current IT infrastructure and need for future expansion/enhancement.

Key Contributions:

- Designing peer to peer and server based networks.
- Implementing backup solutions to protect against data loss.
- Working with management and employees to build and support effective IT systems.
- Evaluate if additional IT investment will provide value for a customer.

LAW OFFICES OF GRAHAM, LUNDBERG AND PESCHEL

2001 – 2004

IT Manager

Managed the IT needs of a medium sized law firm in Seattle, WA.

Key Contributions:

- Supported 30 desktop computers and their users.
- Maintained a Novell Server, Windows Terminal Server and an Intel Shiva based VPN connection for three offices.
- Managed the telecommunication needs of three offices, including T-1 services, POTS, DSL, ISDN and two NEC based phone/voicemail systems.

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EDUCATION AND CREDENTIALS

Bachelor of Science Degree in Political Science

STATE UNIVERSITY OF NEW YORK – Plattsburgh, New York

Professional Training and Certifications

Comptia A+

Microsoft Certified Professional